

Warranty Overview:

At USA Car Engines, we understand that purchasing automotive parts is a significant investment. Our commitment to quality and customer satisfaction drives us to offer a comprehensive warranty policy. This document is designed to provide you with all the information you need regarding our warranty coverage, conditions, and claims process. We believe that clarity and transparency in our warranty policy are crucial to ensuring your peace of mind as you embark on your automotive projects.

USA Car Engines warrants all parts (unless otherwise specified) as per the information communicated to you by our sales agent. Our used engine warranty is limited to manufacturing defects of the following parts: block, heads, pistons, crankshafts, camshafts, rockers, and other internal components only. Please note that our warranty does not cover any attached accessory parts, such as switches, sensors, cables, turbo, electronics, belts, hoses, water pumps, manifolds, wire harnesses, valve covers, gaskets, brackets, oil pan, flywheel, etc.

Diesel Engines: Injectors, high-pressure oil pumps, high-pressure fuel injectors, and any other accessories outside the engine block are not covered under our warranty.

Please Note: This warranty applies solely to parts; labor costs for installation, removal, or repair, as well as shipping fees, are explicitly excluded from coverage.

Warranty Claims:

All warranty claims must be submitted to an authorized agent or manager of USA Car Engines within thirty days of the purchase date to ensure the validity of this warranty. Claims made after this period may not be honored.

Pre-installation Checks (Mandatory)

Before installing your engine or transmission, it is crucial to perform the following checks to ensure optimal performance and warranty validity:

1. **Component Inspection:** Turbochargers and superchargers are not included under the long block warranty unless specifically stated in writing.
2. **Delivery Condition Review:** Upon delivery, please inspect the used engine or transmission for any signs of damage. If any issues are noted, record them on the delivery receipt and contact us immediately. DO NOT use the merchandise before consulting us.
3. **Gasket and Seal Assessment:** Inspect all gaskets and seals; replace them if necessary, as failure to do so may void your warranty.
4. **Crankshaft Functionality Check:** Ensure the crankshaft turns smoothly before installation. If it does not, contact us.
5. **Timing Components:** For engines with timing belts, it is advisable to replace these and their associated components prior to installation, as they are not covered by the warranty.
6. **Fluid Maintenance:**
 - Change the engine oil and replace the oil filter.
 - Add fresh antifreeze/coolant.
7. **Recommended Parts Installation:** To achieve optimal performance, we suggest installing the following components along with your engine or transmission:
 - Water Pump

- Thermostat
- Rear Main Seal
- New Belts and Hoses
- New Air and Fuel Filters
- New spark plugs (ensure proper gap)
- New valve cover gaskets
- New front crank seal
- New Radiator (highly recommended)

No guarantee and no refund on electrical parts.

Warranty Duration and Conditions

This warranty covers parts for a period of thirty days from the date of purchase, allowing you time to evaluate performance. Please be aware that warranty coverage may be voided under the following circumstances:

- Pre-installation checks are not completed.
- A diagnostic report from an ASE-certified mechanic is not provided.
- The purchased used engine is not installed within 7 days of purchase.
- Merchandise is returned due to an accident or misuse.
- Any repairs or modifications are made without our prior consent.
- Damage occurs from overheating or lack of lubrication.
- Merchandise is returned missing heat tabs.
- Electrical issues are not covered under warranty.
- Oil leaks from seals or gaskets are excluded.
- Merchandise is altered or not returned in the original condition.
- Comprehensive troubleshooting steps are not completed, or parts are disassembled before our inspection.
- **Non-Refundable Deposits:** All deposits are taken in "good faith" and are not refundable under any circumstances.
- **Non-Covered Parts:** All body parts, interior parts, wheels, and suspension are not under warranty. These parts are always sold "as is."

Conclusion

We appreciate your understanding of our warranty policy, designed to protect your investment while ensuring our commitment to quality. For any questions or clarifications, please contact our customer support.